

# Terms & Conditions

Backyard Bark Co. LLC • Effective July 19, 2026

These Terms & Conditions govern your use of the Backyard Bark Co. website and professional pet waste removal services.

## 1. Acceptance of Terms

By accessing our website, requesting a quote, scheduling service, or using our services, you agree to these Terms & Conditions. If you do not agree, please do not use our website or services.

## 2. Eligibility

You must be at least eighteen (18) years of age or otherwise have the legal authority to enter into this Agreement.

## 3. Services

Backyard Bark Co. provides professional pet waste removal services. Service availability may vary based on service area, scheduling availability, weather conditions, property accessibility, and operational capacity. We reserve the right to refuse or discontinue service for any lawful reason.

## 4. Pricing

Prices are subject to change at any time. Current pricing is displayed on our website or provided during the quoting process. Existing recurring customers will receive reasonable advance notice before pricing changes affecting their service.

## 5. Payment

Customers authorize Backyard Bark Co. to charge the payment method on file for recurring services, one-time cleanups, approved additional services, and applicable fees in accordance with the Service Agreement. Customers are responsible for maintaining accurate payment information.

## 6. Appointments

Appointment windows are estimates and not guaranteed arrival times. Service may be delayed due to weather, traffic, equipment issues, or other unforeseen circumstances.

## 7. Access to Property

Customers are responsible for ensuring the service area is safely accessible. If service cannot be completed due to inaccessible gates, loose dogs, unsafe conditions, or other circumstances beyond our control, the visit may be considered completed for billing purposes or rescheduled at our discretion.

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## 8. Customer Conduct

Customers agree to treat Backyard Bark Co. employees and representatives with courtesy and respect. Backyard Bark Co. reserves the right to refuse or terminate service due to abusive, threatening, discriminatory, or unsafe behavior.

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## 9. Website Use

You agree not to use the website for unlawful purposes, attempt unauthorized access, introduce viruses or malicious software, copy or reproduce website content without written permission, or interfere with website functionality.

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## 10. Intellectual Property

All website content, including text, logos, graphics, branding, photographs, and other materials, is the property of Backyard Bark Co. LLC unless otherwise noted. No content may be copied, reproduced, distributed, or used without prior written permission.

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## 11. Third-Party Services

Our website may integrate with third-party providers, including payment processors, scheduling software, maps, or communication platforms. Backyard Bark Co. is not responsible for their policies, availability, or performance.

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## 12. Disclaimer of Warranties

Services are provided in a professional and workmanlike manner. Except as expressly stated in our Satisfaction Guarantee, services are provided “as is” and “as available,” to the fullest extent permitted by law.

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## 13. Limitation of Liability

To the fullest extent permitted by law, Backyard Bark Co. LLC shall not be liable for indirect, incidental, consequential, special, or punitive damages. Total liability shall not exceed the amount paid for the service giving rise to the claim. Nothing limits liability where prohibited by law.

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## 14. Indemnification

Customers agree to indemnify and hold harmless Backyard Bark Co. LLC, its owners, employees, and representatives from claims, losses, or expenses arising from customer negligence, unsafe property conditions, violations of these Terms, misrepresentation of property conditions, or actions of the customer’s pets, to the extent permitted by law.

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## 15. Force Majeure

Backyard Bark Co. shall not be liable for delays or failures caused by events beyond its reasonable control, including severe weather, natural disasters, government actions, labor disputes, utility failures, or other unforeseen events.

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## 16. Termination

Backyard Bark Co. may suspend or terminate services immediately for non-payment, unsafe conditions, repeated inability to access the property, fraudulent activity, or violation of these Terms & Conditions.

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## 17. Governing Law

These Terms & Conditions shall be governed by the laws of the State of Georgia. Any legal action shall be brought in a court of competent jurisdiction located within the State of Georgia.

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## 18. Severability

If any provision is found unenforceable, the remaining provisions shall remain in full force and effect.

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## 19. Changes to These Terms

Backyard Bark Co. may revise these Terms & Conditions at any time. The most current version will be posted on the company's website with an updated effective date. Continued use of our website or services after changes become effective constitutes acceptance of the revised Terms.

### Contact Information

**Backyard Bark Co. LLC**

Website: [backyardbarkco.com](https://backyardbarkco.com)

Email: [hello@backyardbarkco.com](mailto:hello@backyardbarkco.com)

Phone: (470) 800-0440